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New H&W report reveals findings from 2012 z/Journal CICS survey

BOISE, Idaho – May 16, 2012 – In its third annual CICS report released today, H&W Computer Systems (H&W) is disclosing the results and analysis of the 2012 CICS® survey that leading mainframe publication *z/Journal* conducted. In addition to announcing the 2012 results, the new report compares this year's findings to those from 2011 and 2010 and explains their significance in the context of the modern IT environment. H&W is providing these findings through a special arrangement with *z/Journal*.

"Normally, we don't release results that we collect in surveys we perform, but the data in this CICS survey is compelling in demonstrating the continuing vibrancy of CICS in satisfying business requirements," said Bob Thomas, publisher of *z/Journal*. "As was the case with this survey in the past two years, only compiled data in aggregated form is being revealed. This makes us comfortable releasing the survey results, which we believe will be truly useful to organizations with mainframes."

Compiled from responses from 110 IT professionals with architecture responsibilities within IT organizations that use both z/OS® and CICS, the *z/Journal* survey results provide respondents' views about the importance of CICS to the business, current challenges and solutions, and the business-critical data that CICS accesses. The H&W report explains this data and analyzes it to discover the significant findings. These findings include who is most likely to adopt new CICS releases, what are the challenges in regard to CICS' access to data, and what are the business issues driving the need to solve those challenges. "The third annual *z/Journal* survey allows us to see trends emerging in the CICS space," said Celeste Schmidt, marketing manager at H&W. "The H&W report offers findings to help organizations that use CICS and their associated data sources. Readers can learn what their peers are doing and hopefully, apply that knowledge to their situations."

Key findings include:

- More than half of respondents said at least 51 percent of their business critical applications are used online through CICS.
- Regarding the importance of CICS applications, 91 percent of respondents said they were Extremely important or Very important.
- Respondents cited four top CICS challenges, and the top answer for addressing them was unanticipated.
- CICS primarily relies on two data sources, one of which might be unexpected.

View the H&W report analysis at <http://pages.hwcs.com/cics-report-2012.html?id=hwcs-pub>

About H&W

Headquartered in Boise, Idaho, H&W has been a leading provider of business software solutions since 1979. H&W creates secure, technically sound software that fulfills the needs of both business units and IT departments. Today, hundreds of corporations worldwide, including many Global 500 companies, trust H&W with their business software needs. For more information, visit www.hwcs.com.